
STUDENT JOURNEY ORIENTATION

Student Journey Map

A map detailing students' learning journey and what and who is involved in it

0. Name of the phase

Student Journey Orientation

1. Name of the tool

Student Journey Map

2. Duration

60-90 minutes or over an agreed time

3. Materials used

- A big sheet of paper, minimum size A3, or a flipchart or a whiteboard
- Sticky notes
- Pens and markers of different colors

4. What is this tool and what is its purpose and benefit?

A student journey map identifies all steps students take during a learning process or a course, the tools and materials they use, and who they are in contact with during it. It helps analyze the learning journey, identify opportunities and points of improvement from it, and develop teaching.

5. Steps how to use this tool in practice

1. Select the learning process or a course to analyze, and start writing it on a big sheet of paper, or on sticky notes that you attach to the paper, the main steps of the students' learning journey for this learning process or course. Do this from the viewpoint of the student.
3. Add next to each student step all the materials, equipment, and other tangibles they use for that specific step of the learning process. Add these above the student actions.
4. Add lastly, under each student step, all support actions, for example by tutors and teachers, and who they are in contact with during each step. These can be, for instance, teachers, parents, other students, external stakeholders, or school curators.
5. Look at the map and start identifying points of development and opportunities from it. Mark these with different colors. Ideally, this would be done together with teachers and students to get the viewpoints of both of them. Such can be organized in class or in a workshop. Teachers can also add their viewpoints freely over a specific time that has been agreed upon as things come into their minds.
6. Take a picture of the finalized map and make a list of action points and suggestions based on it.

6. Tips and hints for using this tool

The tool also helps teachers understand their own teaching process
